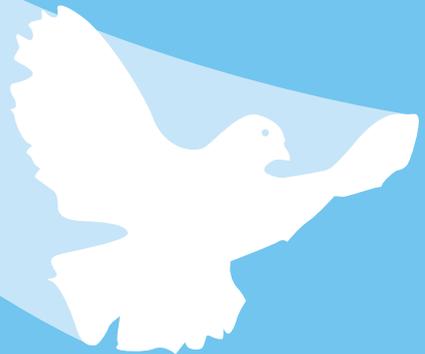


In diesem Durchgang Kurs-  
sprache überwiegend Deutsch.

# Multitrack Peace Mediation

Fifteen-day training course on  
mediation with a focus on  
peacebuilding and development  
cooperation

September 2026 - May 2027



## *Course Overview*

This course covers the core content of a general mediation training, while focusing on the fields of peacebuilding and development cooperation. It can easily be topped up in order to fulfil the requirements of the German Mediation Law.

### **Methodology ...**

#### **... technical training**

- » Process design and logic of mediation and dialogue
- » Communication tools
- » Micro-interventions

#### **... strategic analysis**

- » Undertaking systemic conflict analysis with a mediation focus
- » Understanding power and culture as influencing factors
- » Focusing and designing interventions on multiple tracks

#### **... self-reflection**

- » Identifying the personal dimension of mediating
- » Developing a professional approach to working with conflict patterns
- » Non-verbal communication in mediation and dialogue facilitation

#### **... merging theory and practice**

- » mix of theory focused sessions and practical exercises
- » examples of cases from tracks 3-1
- » trainers and guest speakers sharing experience of cases

## Benefits of the Course

Insights into the **practical experience of trainers and case studies** in multiple forms of mediation and related approaches in various contexts.

**High diversity of teaching methods:** exercises with sample cases from the participants' personal experiences, real-life simulations with cases from the trainers' practical experiences, individual feedback, metaphorical forms of learning.

**Intensive practice:** The course group will have a maximum of 14 participants and will be run partly in team-teaching in order to ensure intense and highly interactive learning.

Module 1: 28<sup>th</sup> September – 2<sup>nd</sup> October, 2026

Module 2: 18<sup>th</sup> – 22<sup>nd</sup> January, 2027

Module 3: 24<sup>th</sup> – 28<sup>th</sup> May, 2027

„Mediative“ skills are essential for practitioners and strategists in their daily work such as development cooperation, humanitarian aid, civilian conflict resolution, and peace-building.

- » Development cooperation and humanitarian aid are often concerned with ethno-political conflicts in which mediation can be very useful.
- » One is often in the position to mediate not just among warring parties but also among different project partners or beneficiaries.
- » Developing conflict sensitive projects requires a thorough grounding in the use of mediative skills, strategies and methods.
- » Inclusive and omni-partial strategies of intervention need to be translated into concrete actions.
- » Successful interventions require complex mediation processes (mediation and mediation support).

## *Benefits of the Course*

## *Modules*

## *Mediation and ...*

## *... Development Cooperation/ Humanitarian Aid*

## *... and Peacebuilding*

- » Within dialogue processes and capacity-building projects, mediative skills are applied.
- » Within organisations and in intercultural teams, conflict sensitive communication is crucial.

### *Multi-track*

Depending on the level of societal concern, cultural diversity, and complexity of a conflict, actors on different political levels (often called ‘tracks’) may have various approaches. This course embraces the complementarities of multiple tracks and promotes mediative efforts on all levels. Together the diversity of approaches creates an added value to the overall conflict transformation process. The course will look at the various tracks and the linkages among them to support sustainable peace.

### *Didactics*

Mediation is not only a process but more importantly an intrinsic approach and attitude that expresses itself within every action. The course didactics are based on three interwoven components:

- » knowledge about methods and techniques for dialogue and mediation,
- » context analysis, process design and strategic considerations to assure that methods are effectively implemented and
- » adequate self-reflection of the mediator as an essential component of successful mediation.

### *Target Group*

The course addresses individuals that currently or in the future work in the areas of public or private diplomacy, development cooperation, humanitarian aid, civilian conflict resolution and peacebuilding as well as those who want to expand their knowledge and skills in conflict transformation.

For those who wish to acquire a career perspective as mediator, in combination with the optional module 4, this course fulfils the requirements for the training according to the German Mediation Law.

### *Content and Dates*

- Module 1* 28<sup>th</sup> September - 2<sup>nd</sup> October, 2026 **Basics of mediation and its multi-track character**
- » Process logic and conceptual basis of mediation
  - » Comparison of third-party approaches, e.g. mediation, facilitation, and dialogue
  - » Communication skills and tools in mediation and dialogue
  - » Introduction of the multi-track perspective
  - » Introduction to multipartial conflict analysis
  - » Analysing own personal conflict biographies and the effects they have on our role as mediators
- Module 2* 18th – 22nd January, 2027 **Peace Mediation & Dialogue in multi-party & political conflicts**
- » From mediation among individuals to mediation among groups and their representatives
  - » Peace Mediation process phases, theory and practise
  - » Role plays simulating multi- and intra-party mediation processes
  - » Mediation practitioners’ presentation
  - » Multi-track mediation and its challenges in “the field”
  - » Dialogue Processes: Strategies & Design
- Module 3* 24th – 28th May, 2027 **Conflict-analysis and methods for multi-track interventions**
- » Dialogue facilitation and mediation – complementarities and synthesis
  - » Settings for facilitation of dialogue and mediation with groups
  - » Simulations of exemplary dialogue and mediation interventions
  - » The role of non-verbal communication
  - » Mediation simulation with video-feedback
  - » Multi-track peace mediation and peace processes as collective learning processes

*Course location* inmedio peace consult, Holbeinstraße 33, 12203 Berlin  
and  
CSSP, Großbeerenstr 13A, 10963 Berlin

*Costs* Costs for modules 1-3 amount to €3630.

*Registration* Please send your CV and a short letter of motivation, outlining your plans and opportunities to apply mediations skills to [info@inmedio-peace-consult.org](mailto:info@inmedio-peace-consult.org)

inmedio Berlin: +49 [0] 30 - 45 49 08 01  
CSSP: +49 [0] 30 - 40 00 65 10

*Language* The course will be taught predominantly in German, partly in English.

*Optional module* 5<sup>th</sup> (afternoon)/ 6<sup>th</sup>  
October 2027, online

plus 9<sup>th</sup> (afternoon) to  
12<sup>th</sup> November 2027

Training Language:  
German

### **Mediation and Law/Online Mediation**

In contrast to the other modules, this additional 6-day-seminar focuses on the legal and institutional frameworks for mediation, particularly in Germany. It complements the training in order to fulfil the requirements of the German mediation act, for those who want to practice in Germany, using the title 'certified mediator'.

Contents:

- » Legal framework for mediation in Germany
- » Provisions of the German Mediation Act
- » How to deal with legal aspects in mediation?
- » Institutional framework for mediation in Germany
- » online mediation
- » Case-supervision
- » Optional: court-annex mediation in the context of peacebuilding and rule of law

*Costs:*

Early-Bird (before June 5th, 2027): 1090€  
Regular: 1200€

## Organisers



inmedio peace consult ggmbh is a non-profit consultancy and implementing organisation for mediation and dialogue projects. As the third member of the inmedio-group, the organisation can draw on a wealth of experience from more than 25 years of working in the field of mediation and mediation training.

inmedio conducts mediation processes in non-profit-organisations, mediation-/dialogue-projects & trainings abroad for NGOs and governmental actors in development cooperation, humanitarian aid, and peacebuilding. In more than 90 extended mediation-courses inmedio has trained some 1700 professional mediators. With own projects and by supporting local initiatives through training and consultation, inmedio has been active in Nepal, Ukraine, South Caucasus, Egypt, Ethiopia and other countries in recent years.

Publications, downloads, videos and references can be found on [www.inmedio-peace-consult.org](http://www.inmedio-peace-consult.org)



CSSP – Berlin Center for Integrative Mediation is an NGO, registered in Berlin, with local offices and founded in 2005 to draw lessons from the ten years' work of the International Mediator and OHR in Bosnia and Herzegovina, Prof. Dr. Christian Schwarz-Schilling

CSSP is operating mostly on tracks 2 and 1,5 with central and local governments, politicians, community leaders and civil society focusing on peace mediation, dialogue facilitation and mediation support. CSSP realised mediation and dialogue processes in the Western Balkans, the MENA Region, South Asia, South Caucasus and Eastern Europe. CSSP works in mixed teams, with “outsider mediators” based in Berlin and “insider mediators” from the countries where the mediation approaches are realised. CSSP is a member of the global Mediation Support Network, MSN and the European Peacebuilding Liaison Office (EPLO). For more information: [www.cssp-mediation.org](http://www.cssp-mediation.org)

inmedio and CSSP are members of the Initiative Mediation Support Germany (IMSD) advocating (along with the Berghof Foundation, ZIF – Center for international peace operations and cpm- center for peace mediation) for a more systematic use of mediation in German foreign policy in consultation with the German Federal Foreign Office and the German Bundestag. For more information see <https://www.friedensmediation-deutschland.de/en>.

## *Trainers*

### *Christoph Luettmann (CSSP)*

is a peace mediator, trainer and facilitator specialised on inter-community and political processes in conflict-affected regions. With a background in political science and public law he previously worked for the United Nations, the “Research Center 700 - Governance in Limited Statehood” and the Center for International Peace Operations (ZIF) in Berlin. Christoph is the managing director of CSSP and realised various mediation processes in the regions of the Western Balkan, South Asia, and Eastern Europe, always in mixed insider-outsider mediator teams. He is a members of the OSCE expert pool on mediation and dialogue facilitation, the Mediation Support Network and the Steering Committees of the European Peacebuilding Liaison Office and the EU Community of Practise on Peace Mediation.

### *Dirk Splinter (inmedio)*

Certified mediator and mediation trainer (German Mediators' Association, BM) with more than 25 years of experience in the field. He has been co-directing inmedio berlin, institute for mediation, consulting, development since 2001. Dirk mediates in various contexts (community, business, INGOs) but also designs and implements conflict-management-systems for bigger organisations. Furthermore, he provides mediation trainings for post-graduate programmes of different universities in Germany and Switzerland since 2002. He was/is involved in dialogue/capacity-building projects in Ukraine, Armenia, Egypt and Nepal among others. Dirk is a member of the Reflecting-on-Peace- Practices Learning community of CDA (Boston, MA) and the OSCE expert pool on mediation and dialogue facilitation.

### *Ljubjana Wuestehube (inmedio)*

Mediation trainer with 30 years of mediation experience, certified by the German and Austrian federal associations of mediators. She has been co-directing 200-hour-mediation courses in cooperation with the Swiss Development Cooperation as well as the University of Applied Sciences of North-Western Switzerland for many years. In 1998, Ljubjana co-founded inmedio, institute for mediation, consulting, development. During the 1980's, she organised German-Soviet youth exchanges and developed a concept that combines peer-mediation with trauma-counselling for war refugees from the Balkans in the 1990's. Since then, she gathered experience in Kosovo, Palestine/Israel, Sri Lanka, Libya and Nepal among other countries.

## *Guest Trainers*

### *Dr. Georg Albers*

works as a Professor for Political Science/Social Work at the Cath. University of Applied Sciences NRW in Münster, Germany. As a scholar and practitioner, he has been focusing on conflict resolution, mediation, dialogue, social cohesion and civil society. Linking his academic work with assignments in the field, he has been deployed over the last years as a Dialogue Facilitator for the Special Monitoring Mission (SMM) of the OSCE in Ukraine, as a Political Adviser for the EU Monitoring Mission (EUMM) in Georgia and as a Mediation Adviser for the External Action Service of the European Union in Brussels. Georg has long-time experience in capacity-building, training and dialogue related projects, in particular in Eastern Europe and the Caucasus. He holds a doctorate in conflict management, is political scientist and social worker by education and a trained mediator.

### *Simone Ceresa*

Simone Ceresa is an international advisor specialised in supporting companies, organisations, and investors navigate fragile contexts and complex stakeholder dynamics — from high-risk multi-stakeholders operations to internal organisational gridlocks and peace process-linked investments.

Currently advising the Italian Ministry of Foreign Affairs, Simone brings 15+ years of hands-on experience on negotiation training and facilitating high-stakes dialogues between governments, communities, and private sector actors across the Balkans, Central America, the Middle East, and West Africa.

### *Jonathan Cohen*

is the Executive Director of the London-based NGO Conciliation Resources (CR). He joined CR in 1997 and developed the Caucasus programme focusing on dialogue and confidence building initiatives to promote peacebuilding in the Caucasus. Later, he became Director of Programmes overseeing Conciliation Resources's regional programmes in the Caucasus, Colombia, West Africa, East and Central Africa, the Horn of Africa, the Philippines, Fiji and India/Pakistan in relation to Kashmir. Previously he served as Deputy Director of the Foundation on Inter-Ethnic Relations in The Hague, working with the OSCE High Commissioner on National Minorities. In 2018 Jonathan became Chair of the European Peacebuilding Liaison Office (EPLO). Jonathan has taught peace and conflict studies at the London School of Economics and broadcast on radio and television about the Caucasus. He has degrees from the universities of Bristol, London and Oxford.

## *Dr. Carsten Wieland*

is a German diplomat, former UN consultant, and conflict expert with extensive mediation experience. He is an Associate Fellow at the Geneva Centre for Security Policy (GCSP) and a Senior Associate of the Peace Research Institute Oslo (PRIO), Cyprus Centre. From 2014 to 2019, he worked with three UN Special Envoys for Syria as Senior Expert for Intra-Syrian Talks and political advisor. He also served in the German Foreign Office, including roles in Berlin and Cairo, and is currently team leader for strategic evaluation.

Wieland has taught conflict resolution at NYU Berlin and held fellowships and academic positions in Washington, DC and Bogotá. He has published widely on Syria, nationalism, and conflict, including his 2021 book *Syria and the Neutrality Trap*.



